

CONDO OWNERS ASSOCIATIONS

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May 7, 2013

Honourable Premier Kathleen Wynne
Room 281
111 Wellesley Street West
Toronto, Ontario M7A 1A1

Honourable Minister Tracy MacCharles
Minister of Consumer Services
Government of Ontario
900 Bay Street 6th floor Mowat Block,
Toronto, Ontario M7A 1L2

Dear Hon. Premier Kathleen Wynne and Hon. Minister Tracy MacCharles

On behalf of the Condo Owners Association, our Directors, Volunteers, Media and Committee Members and Condo Owners we would like to submit this formal written complaint relating to the fact that the Condo Owners Association, the only registered non profit Association representing and advocating for Condo Owners rights has been excluded from the Expert Panel in the Condo Act Review

In the last 4 years, we have met with Hon. Minister Sofia Ageloniitis, Hon. Minister John Gerretsen and Hon. Minister Margaret Best. They also opened their doors with staff; welcoming our invaluable expertise and assistance long before the Condo Act Review was announced. In fact we played an integral part since 2009 as we identified serious concerns and the need to review the condo act. COA also met with dozen's of MPP's and MP's since the founding/registering of COA in 2010 to include Ms. Andrea Horwath and Mr. Tim Hudak and Minister Charles Sousa. We are now in the second stage of the Condo Act Review however unfortunately it has taken almost 3 months since our initial request (Feb 13, 2013) and 2 futher requests to meet with Minister Tracy Mac Charles.

The Condo Owners Association is not a service related trade and we do not have any degree of conflict of interest relating to our discussions, advice and recommendations. We represent and advocate for Condominium Owners rights. There are 1.3 million Condo Owners in Ontario with over ½ of new construction being condominiums. The condominium market is a key factor in Provincial population growth and economic real estate sustainability. The Condo Owners Association will replicate this growth as every Condo Owner registers with COA in the same light and strength eg. Teachers Association, Police Association etc

Our Provincial Government has excluded the only registered non profit Association representing Condominium Owners from the Expert Panel of the Condominium Act Review and has created an imbalance of participants of service provider trades, ie. Property Managers, Condominium Lawyers, Condominium Engineers, Builders and Developers etc. many of which are members of the Canadian Condominium Institute and/or Association of Condominium Managers of Ontario both of which are self administered service related Associations whose mandates are to protect the interest of their membership and a direct conflict of interest in Condo Owner protection.

I am participating on the "Consumer Protection" working group where the scale tips in favour of service related trades where recommendations seem to be more geared to whats beneficial to the builder and/or the condominium lawyer. I have included my overview of recommendations relating to our discussions. Disclosures at the point of transaction are crucial to providing transparency.

We are pleased to have members of our Government involved with the "Consumer Protection" committee however the service related trades have a majority vote. Our Board is apauled that our qualifications as per the attached did not warrant my presence on the Expert Panel and Bob Coffey's recommendations on the Financial Working Group. We have prepared a power point for our Minister of Finance, Hon Minister Charles Sousa as we advocate and endorse a Government reserve fund bond.

We are also in favour of Government regulated licensing for Property Management firms and Property Managers and want to stress our dismay of entertaining either CCI or ACMO on any style of regulation and/or education of their industry.

We are also requesting a full explanation on how the Expert Panel was chosen and how many participants are members of CCI and/or ACMO and how many are service related trades.

Please confirm receipt of our request. We would appreciate a prompt reply considering the process is underway and timing is crucial considering that Condo Owners in Ontario are without representation in the Expert Panel of the Condo Act Review.

Regards

CONDO OWNERS ASSOCIATION

A handwritten signature in black ink, appearing to read "Linda Pinizzotto". The signature is written in a cursive, flowing style.

Linda Pinizzotto
Founder President CEO

CONDO OWNERS ASSOCIATION EXECUTIVE PROFILE



Linda Pinizzotto, Founder President Chair – Condo Owners Association

Linda provides 17 years of invaluable experience as the President of (2) Condo Corporations in downtown Toronto. She acted on their behalf during their full Tarion warranty period addressing and resolving over \$340,000 of deficiencies and negotiating approx \$120,000 in each building on builder signoff the 2nd year to provide a surplus and create a secure viable future for these buildings. Linda is a 33 year Veteran Realtor in the Top 1% of Sutton Canada, highly recognized for her very successful career, significant contribution to the industry, and long standing charitable work. She is a Director and Government Relations Chair of the Mississauga Real Estate Board representing organized Real Estate working with the Ontario Real Estate Board and Canadian Real Estate Board on various consumer benefits since 2007. Linda is also on the Government Relations committee of the Toronto Real Estate Board. She offers ongoing expertise on several public and government related stakeholders groups for infrastructure, 2nd suites/affordable housing, storm water sewer systems, land transfer tax, brownfield properties, transportation, consumer protection and of course the condo act review and the homeowners protection group. Linda's passion prompted her to create the Condo Owners Association in 2009 to represent and advocate for all Condo Owners in Ontario because she recognized that the Condominium Act 1998 was lacking in consumer protection, transparency, accountability, proper governance and was opening the door for abuse, corruption and control at the expense of the Condo Owners.

Linda is the Host on her popular Radio Talk Show "Condo Xpert" where she reports on various condominium issues, real estate and investments. She is an accomplished Speaker, Presenter and has several newspaper columns throughout the City. Linda is very well respected by the media and is known as the go-to person. Linda is dedicated to volunteerism in childrens sports, also having been the Past Chair of Celebrations of Youth representing Youth Day Toronto and her long time involvement with amateur sports GTHL, OHA, OBA and OHL.



Bob Coffey, Director, Financials – Condo Owners Association

Bob is a Chartered Accountant, Management Consultant, Advisor and Coach. He is the retired Vice-Chairman of the Board of KPMG and the Past Vice President of Geneva Merger & Acquisition Services of Canada (Ontario) Inc. Bob is the key advisor to an Ontario Health Care provider and is very well known professionally as "THE COACH". He has lectured at McGill University and the University of Toronto. He was the Managing Partner for Canada of the Management Consulting Services for Ernst & Whinney, Executive Partner, Thorne, Ernst and Whinney. Bob believes in volunteerism and has offered substantial expertise and industry knowledge to several non profit associations. He is the Founder of The Canadian Association for Corporate Growth and the Founder of the Toronto Chapter of The Turnaround Management Association.

He is the Past Senior Vice-President, Commercial Lending, ABN AMRO Bank Canada and past Chair of the Kiwanis Music Festival Foundation, a past Director of the Toronto Kiwanis Foundation, Past President of the Kiwanis Club of Toronto, a member of the Institute of Certified Management Consultants of Ontario, and a life member of the

Advisory Board of ACE Canada. Bob has presented his concepts of “Management by Slogan” to the Institute of Management Consultants. The Condo Owners Association is deeply honoured to have Bob as a Director of COA as he offers a substantial wealth of financial insight and expertise in condominium living. He has long standing knowledge and experience relating to compromised condominium infrastructures, brick and mortar and related financial risks associated with these types of problems.



Derrick Thomas, Director of Internet Technology, Condo Owners Association

Derrick is an accomplished specialist in Internet Technology and website development. He forms an integral part of the Condo Owners Association offering significant experience in developing and delivering strategic implementations for wide audiences across the country. Derrick was the IT Manager for the computer forensics department of Deloitte prior to creating his own company IT Mayday. His company is directed to Canadian companies who strive to enhance their computer networks, relocate and develop new technologies and enhance their operating systems to target exponential growth with strong, accurate and up-to-date infrastructures. He also has a strong presence in consulting and project planning. Derrick’s keen enthusiasm in volunteerism and commitment to creating a stronger environment prompts him to participate in energy efficiency forums and new technological platforms. He volunteers his experience to the Condo Owners Association to enhance awareness and ensure that COA is recognized and supported throughout the Province. He stands by their strength as the only united voice to represent Condo Owners to all levels of government and advocating for their rights. Derrick has 8 years experience both as a Vice-President, Treasurer and Secretary of (2) condominium boards. He has a strong understanding and unrelenting ambition to educate and provide Condo Owners with a condominium encyclopedia resource website while ensuring that every search engine is maximize for utmost efficiency.